

FIG. 3

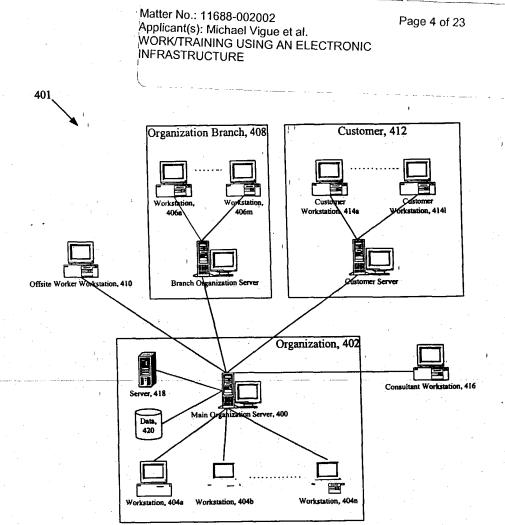


FIG. 4

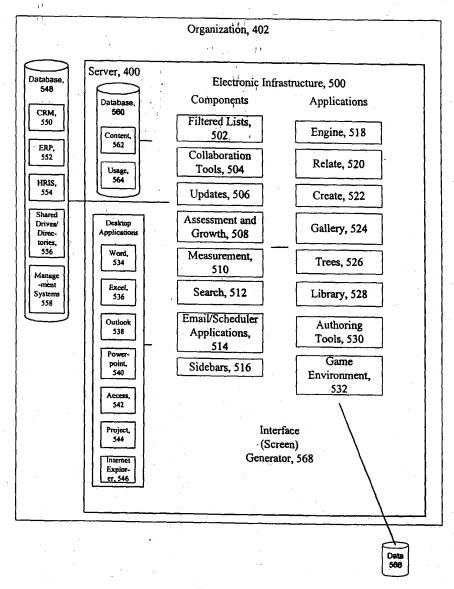


FIG. 5

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INFRASTRUCTURE

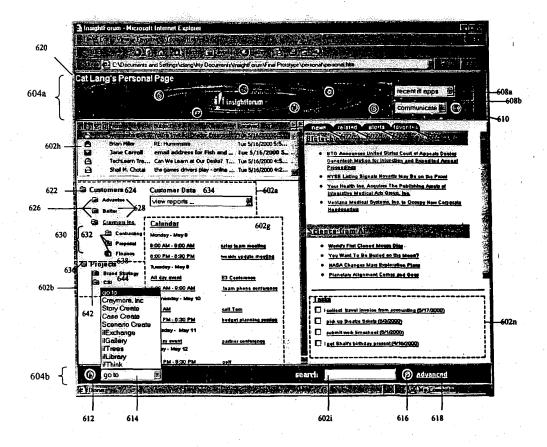


FIG. 6

Inline LearningTM

Matter No.: 11688-002002 Applicant(s): Michael Vigue et al. WORK/TRAINING USING AN ELECTRONIC INFRASTRUCTURE Page 8 of 23. 518 306a 804a Instant Messaging Applications Mail exchange 806c Discussion Threads 802 i create Web News Sources 800 Shared Applications -806A í think 806e i know Customer Interface

FIG. 8

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902 f insightfocum 604a TechLearn Tre... Can We Learn at Our Desirs? ... Tue 5/16/2000 4:5. Shall M. Chatal the games drivers play - orish... Tue 5/16/2000 4:2. Craymere hires weiBM CEO © Projecte916 920a Craymore Inc. Data 936а Istia review project plan (5/18/2000) 928 seardi 604b { © go to ž IDE DESCRIPTION OF THE PROPERTY OF THE PROPERT

FIG. 9

Applicant(s): Michael Vigue et al. WORK/TRAINING USING AN ELECTRONIC INFRASTRUCTURE Components, 1000 Filtered Lists, 502 Measurement, 510 Customer Loyalty/ Customer, Personal Satisfaction Index, Reporting Utility 1002 1044 for Personal Network, 1010 Assessment and Poll Taking/ Growth, 1046 Updates/ Project, 1004 Feedback, 1048 Notifications, Related 1012 Search, 512 Clients/ Projects, 1006 News/Articles, 1014 Email/Scheduler Contact, 1008 Applications, 514 Collaboration Tools, 504 IM and Chat, Sidebars, 516 Virtual 1016 Bottom sidebar, Meetings, Top sidebar, 604a 604b Threaded 1020 Discussions. File Transfer, 1022 1018 Shared Scheduler, Whiteboards, 1024 1028 Shared applications, 1026 Updates, 506 Assessment and Growth, 508 Learning Assessment Resources, 1030 Tools, 1032 360-Degree Feedback, 1034 Personality Assessment, 1036 Learning Style Assessment, 1038 Team Workstyle Assessment, 1040 Team Climate Assessment, 1042

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FIG. 10

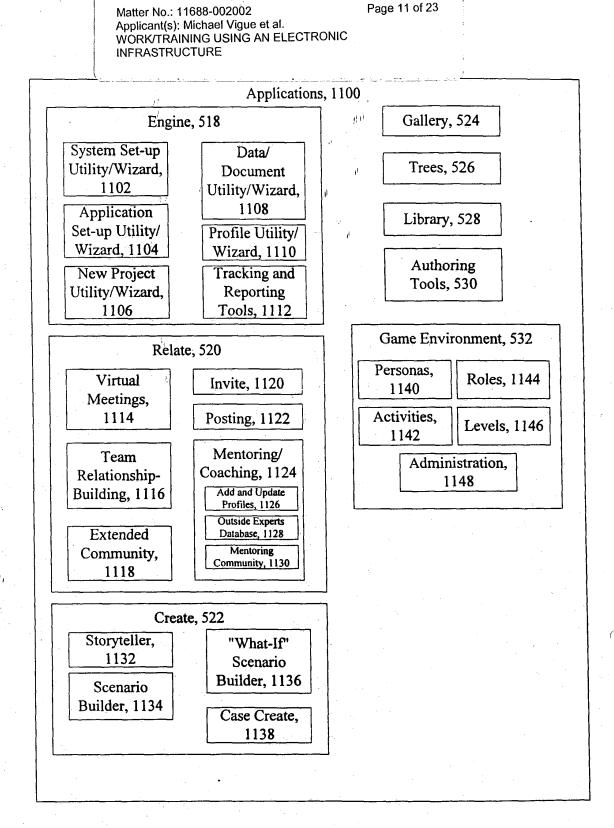
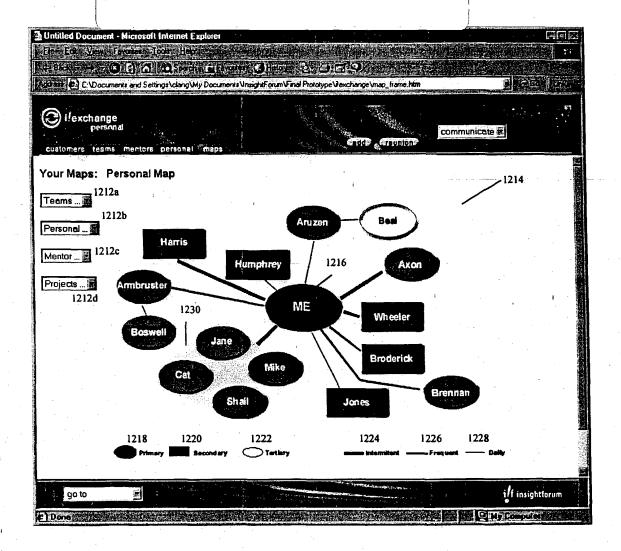


FIG. 11

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INFRASTRUCTURE



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FIG. 12

INFRASTRUCTURE

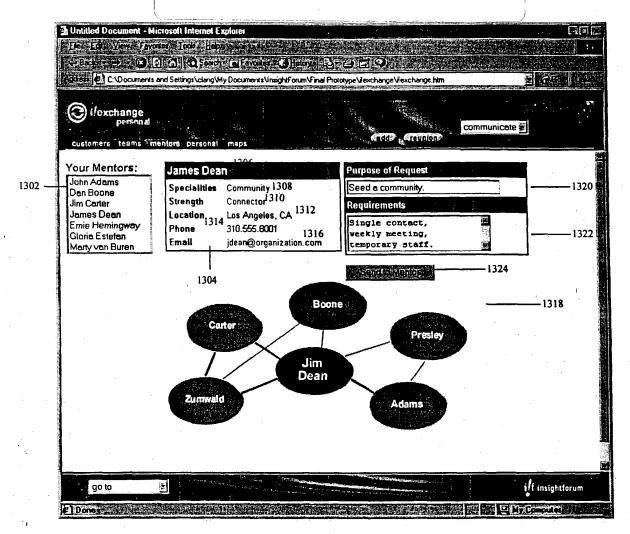
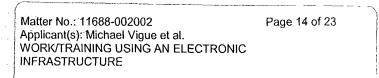


FIG. 13



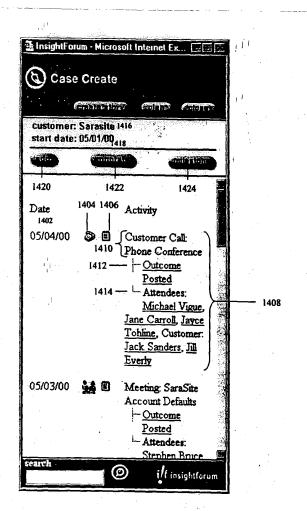


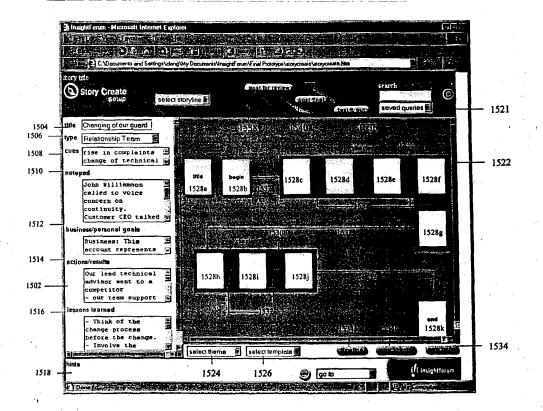
FIG. 14

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INFRASTRUCTURE



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FIG. 15

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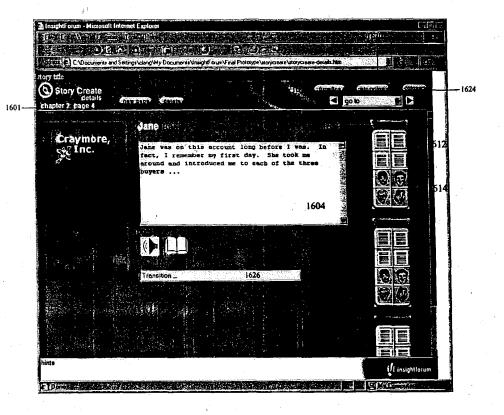


FIG. 16

Matter No.: 11688-002002

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INFRASTRUCTURE

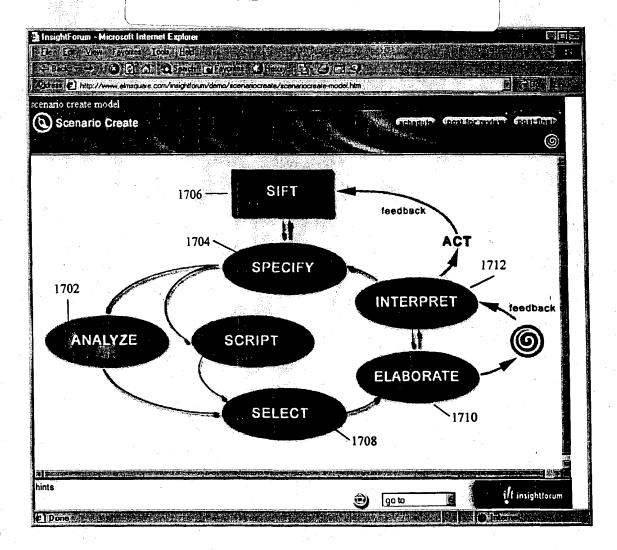


FIG. 17

Matter No.: 11688-002002 Applicant(s): Michael Vigue et al.

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INFRASTRUCTURE

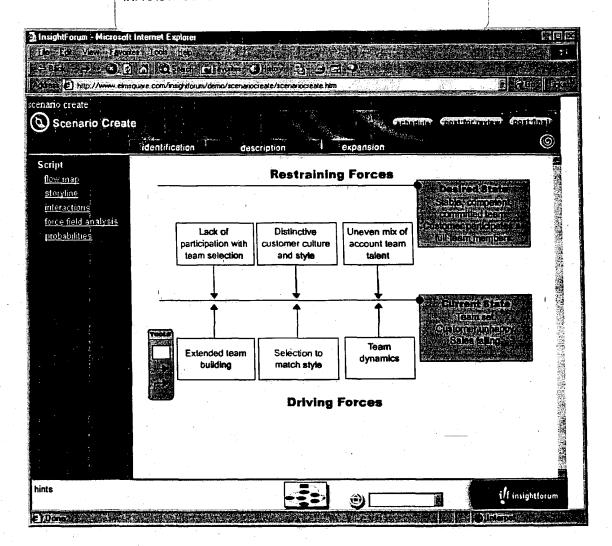


FIG. 18

Matter No.: 11688-002002 Applicant(s): Michael Vigue et al.

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INFRASTRUCTURE

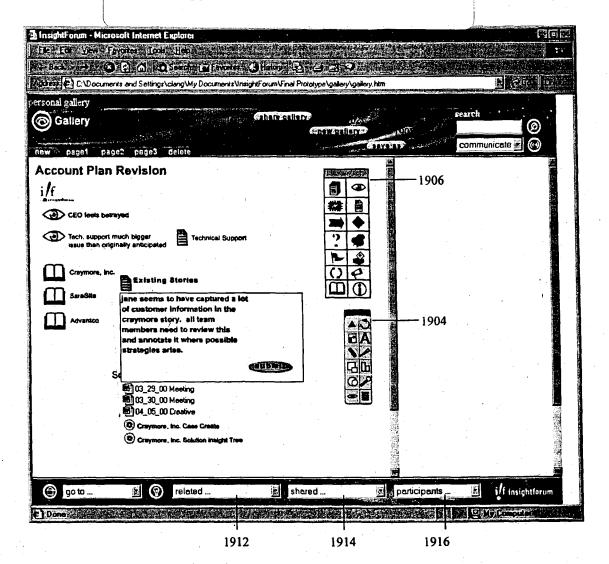


FIG. 19

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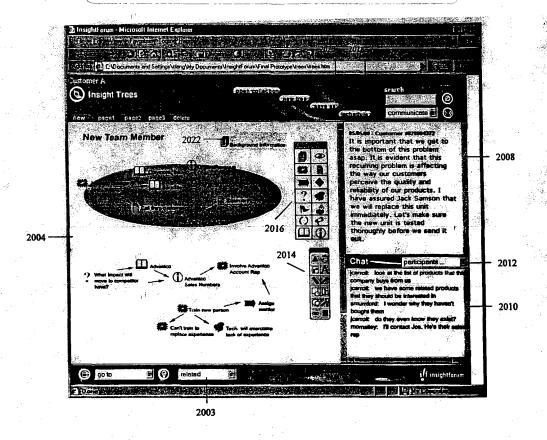


FIG. 20

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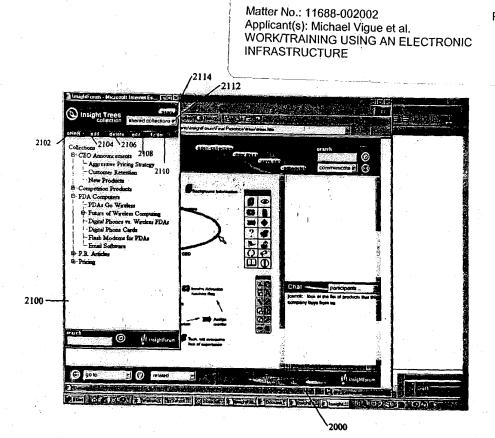


FIG. 21

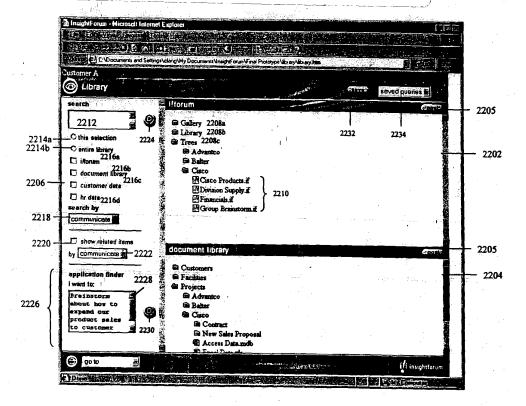


FIG. 22

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INFRASTRUCTURE

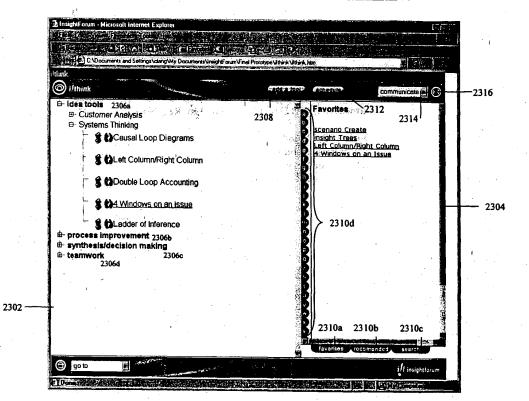


FIG. 23